

THE COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

FIRST SET OF INFORMATION REQUEST OF THE DEPARTMENT OF
TELECOMMUNICATIONS AND ENERGY TO COLONIAL GAS COMPANY

DTE 05-18

Respondent: Amy Smith

Information Request: DTE 1-6

- Q. Please refer to Section 1, Form A. For consumer division bill adjustments, please address the specific reasons for the Company's failure to meet the benchmark.
- A. As detailed in Information Responses DTE 1-4 and DTE 1-5, failure to meet the consumer division bill adjustment benchmark is due primarily to billing problems associated with the transponder automatic meter reading devices.